

Date: 01/01/2018



## . The Quality Policy

It is the policy of the company to maintain a quality system designed to meet the requirements of ISO9001:2008 in pursuit of its primary objectives.

The company's Quality Manual defines our quality objectives and key procedures.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed and is subject to annual audit.

Equipserv UK Ltd will always strive to deliver value for money services with senior management viewing the Quality Management System as key to delivering high standards of services consistently across the business.

Service Performance is continually monitored with the results being evaluated and used in a positive manner to ensure continuous business improvement.

The requirements of the company's quality system are mandatory and all company personnel have a responsibility and obligation to it.

A handwritten signature in blue ink, appearing to read 'Chris Duckett', written over a horizontal line.

Signed

Date 01 January 2018

Chris Duckett, Commercial Director